

Heat Network Tariff Calculation

Emerald House

Tariff Start Date: 01/11/2026

This tariff is expected to remain in effect until **31/10/2027**. In the unlikely event that it needs to be amended during that period **31 days' notice** will be issued.

This tariff has been forecast and calculated by the appointed billing agent Ginger Energy on behalf of the heat supplier, Emerald House RTM Company Limited.

These operating costs are a passthrough and reflect the charges incurred from operating the heat network service. No profit is added to these costs.

For more information on how your heating and hot water are provided, please refer to the welcome pack.

The heat tariff is made up of two components:

1. Standing charge

2. Unit rate.

The charges may increase or decrease over time and are reviewed annually, or more frequently if necessary.

For questions regarding your heat tariff please contact Ginger Energy:

Telephone: 0345 307 3433

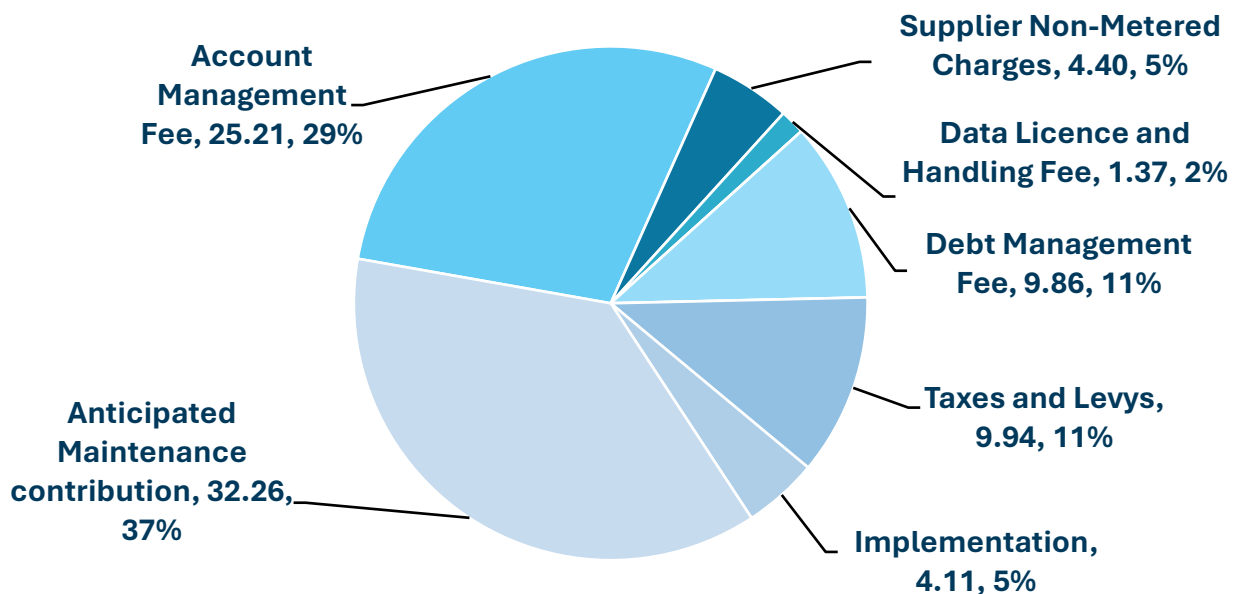
Email: billingteam@gingerenergy.co.uk

Standing Charge

The **Standing Charge** is a fixed daily amount, payable whether or not you use heat. It covers the following fixed costs included in your heat tariff

- The feed-in suppliers standing charges
- Metering & agents fees

Your Standing Charge: 83.00 p per day (Excl. VAT) - Breakdown of the rate below

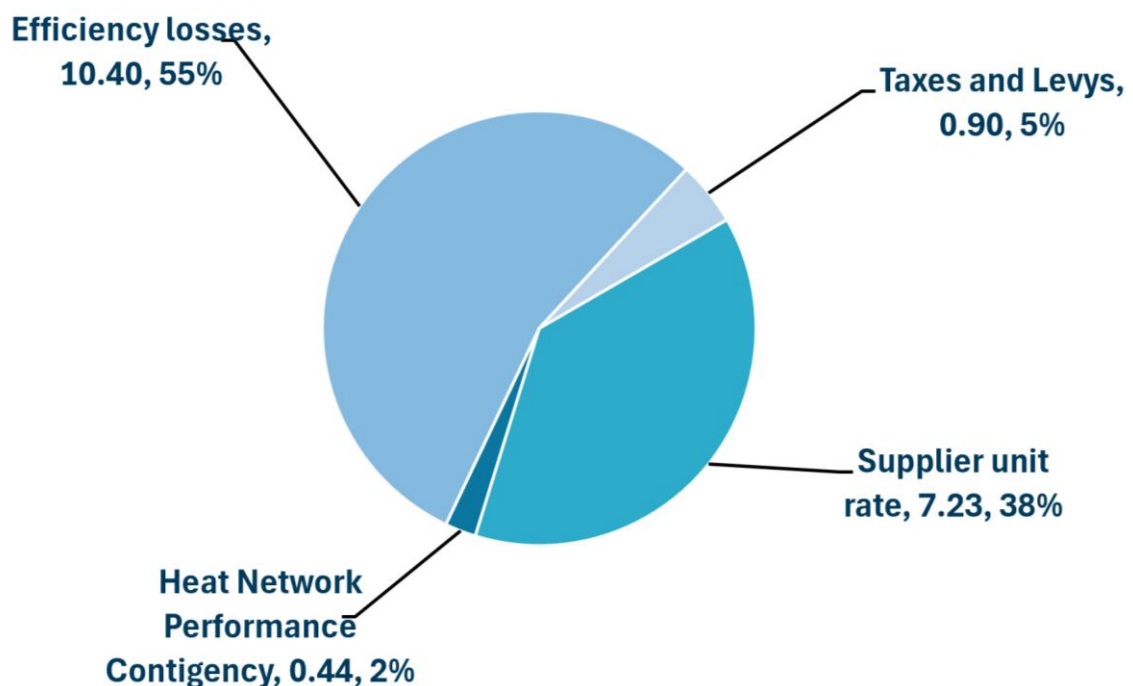


Note: Values are shown as pence per day (p/day)

Unit Rate

The **Unit Rate** is the price you pay for each kilowatt hour (kWh) of heat delivered to your home.

Your unit rate: 18.07 p per kWh (Excl. VAT) - Breakdown of the rate below:



Note: Values are shown as pence per kilowatt-hour (p/kWh).